



**HERE WE GROW**  
PEDIATRICS

## Telemedicine Visits

To offer our families our very best Here We Grow Pediatrics has the option for telemedicine visits available to evaluate your child(ren) and provide care through video calls. This availability will limit office visits, urgent care visits and make seeing your child's Primary Care Physician as convenient as possible. Please keep in mind not all visits are eligible to be done as telemedicines and the decision will be up to the review and approval of your child's PCP.

- By using telemedicine, you understand that the decisions which are made reflect the fact that a physical exam cannot be performed. Some problems will still require an office visit to provide the best care possible for your child(ren).
- These video visits are billed to insurance exactly like if you were in the office, so you will have a copay and/or deductible if that is typical for your in-person visits. If you are self pay, you may request an estimate but it will be the same as if you were in the office and billed at the level of care provided. 30 minutes prior to your appointment time a staff member will call to collect any copays or balances if needed.
- 10 minutes before your appointment time you will join the virtual waiting room in preparation of your visit. You can use a computer, phone, or tablet as long as it has a working camera and microphone. Open any browser and go to the address for your provider listed below to check-in. When checking in please be sure to use the name of the patient the appointment is for. Bear in mind that just as in person your physician may be behind or ahead. If for some reason your physician is more than 10 minutes behind, someone from our office will call to update you.
- Here We Grow Pediatrics uses a specific technology which is heavily encrypted and verified to be HIPAA compliant. There are no recordings of the visit made.
- Visits require the presence of your child, unless otherwise specified by your child's physician prior to appointment time. If you have the ability to check your child's weight and temperature, please do so prior to the visit. This is usually very helpful for us to document and may be needed to prescribe medications.

If you have any questions feel free to call our office before or after the visit. We hope this makes access to our doctors even more convenient for you. We are grateful that you choose to make such an effort to come and see us. Below are the links for both of our physician's telemedicine waiting rooms.

Link For Dr. Finklea: [doxy.me/drpatrickfinklea](https://doxy.me/drpatrickfinklea)

Link For Dr. Basaldua: [doxy.me/drbasaldua](https://doxy.me/drbasaldua)

Link for Dr.Franco: [http://doxy.me/dionnefranco](https://doxy.me/dionnefranco)